

HNCII Anniversary Issue



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Editor's Desk

DR. R. F. CHINOY



A bullet train is considered fast, but time has sprinted by even faster for HNCII since August 2023. We are already on the threshold of our 2nd year of existence, and looking back at the year that was.... we all have memories of events and happenings: some happy, some sad, some electric, and much that leaves us happy, and hungry for more. Our chairman Dr. Pradhan will recap some major events and present some startling statistics.

This newsletter will chronicle some of the events that brightened our past year: our very first patient operated at HNCII, and his successful surgery and discharge; the personalities, VIPs, friends and well-wishers who visited our institute. This is also the right time to introspect, and clearly define where we want to be in one year's time, and what we want to achieve by the end of 5 years and 10 years.



Our nurses on duty



Our very first patient of breast cancer, Mr. Dhirajlal Hardas Sawani with our nursing staff

The previous March issue of our HNCII Newsletter was largely dedicated to our capable technicians and security staff, detailing their excellent work. This issue will spotlight the work done by our nurses, who work tirelessly to serve the sick. Often, they have to cater to the most desperate, despondent, and heart-broken cancer patients, who need sensitive care, understanding and emotional support. Nurses see patients in mental and physical pain, and they are our ambassadors of hope for the patient and his family. Our kind nurses give their best, cheerfully and quietly.

The antibiotic scene is going to drastically change for the world if we don't wake up to the looming threat of antibiotic resistance. Our microbiologist Dr. Prapti has rung the warning bell loud and clear. It's up to us and the world to sit up and take a call on this dangerous looming calamity.

Some of our patients have written letters about their experience at HNCII, which we would like to share with you.

Once again, returning to the year that has sped by "Happy 1st Anniversary HNCII." Let's meet, greet and celebrate on our Annual Hospital Day.

Our Year Together

DR. SULTAN PRADHAN



August 2024 marks the First Anniversary of HNCII. We take this opportunity to extend our heartfelt gratitude to everyone who has made this dream a reality. Our donors, well-wishers, the government, the municipal corporation, our trustees, and advisory board members—your unwavering support is truly appreciated.

A special "Thank You" goes to those who have worked so hard to ensure HNCII runs efficiently: our doctors, nurses, paramedical teams, non-clinical staff, patient care attendants, security teams, and housekeeping. This accomplishment would not have been possible without all of you.

Reflecting on this past year, we have much to be proud of. We have stayed true to our ethos and made significant contributions.

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| <ul style="list-style-type: none">• 8,052 patients received free OPD consultations.• 23,669 patients received consultations as paying patients.• 2,433 major surgeries were performed.• 548 minor surgeries were performed. | <ul style="list-style-type: none">• 2,563 patients received chemotherapy.• Radiation therapy, commissioned in January 2024, treats 70+ patients on a daily basis.• Pain and palliative team supported 393 patients.• 850 patients received welfare support of over 3.6 crores. |
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In addition, our exceptional ancillary teams in pathology, histopathology, radiology, dental, physiotherapy, and dietetics provide vital support, ensuring comprehensive patient care during treatment.

As promised, the pricing of services has been maintained at the same level as the pricing of services at the Tata Memorial Hospital.

A very good training program has been developed by our director Dr. Prathamesh Pai. This includes didactic lectures, case presentations & journal reviews, ward rounds & training in the operating rooms. Ten fellows are receiving training in Head & Neck Oncology.

Moving forward, our priority areas will be:

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| <ul style="list-style-type: none">• <i>Outreach: Creating platforms for cancer awareness and early detection in communities.</i>• <i>Training & Education: Establishing HNCII as a training center for aspiring H&N oncology specialists, with structured curriculum and hands-on experience.</i> | <ul style="list-style-type: none">• <i>Expansion of Services: Utilizing adjacent land to expand patient services, with a focus on clinical research.</i>• <i>Centre of Excellence: Striving for excellence in patient care and delivery.</i>• <i>Patient Affordability: Reducing financial burdens on patients while maintaining high-quality care.</i> |
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Personalities & Honoured Visitors

Ms. Reshma Naidu



Dr. Yusuf Hamied

Dr. Yusuf Hamied of Cipla fame, spent time with us and wisely urged us, to seriously set goals for the institute, and staff. His wisdom will guide us always.

HNCII - The Only Super Specialty Hospital for Head and Neck Cancers

Mr. Yezdi Malegam, Dr. Pai, Mr. N. Chandrasekaran, Dr. Elavia, our star guest Mr. Ratan Tata, Dr. Sultan Pradhan & Mr. Shantanu Naidu. Mr. Tata created a flutter of awe and excitement for all our staff, who were delighted to see the "greats" in person.



VIPs



Mr. Narotam Sekhsaria with Mrs. Nalini Sekhsaria and our staff

NSF Fellows



Young surgeons who trained in the art & science of head & neck surgery, thanks to the "Narotam Sekhsaria Foundation"



Our generous and affectionate Noorani Family



a.



b.



c.



d.

Guests

- a. Dr. Pradhan with his batchmates from the GS Medical College
- b. Dr. Pradhan with Dr. Ashok Mehta
- c. The team from Salaam Bombay Foundation at the HNCII
- d. Dr. Pradhan with Dr. Samir & Dr. Nalini Shah



e.



f.



g.

e. Mr. & Mrs. Khalid Ansari & the Aneja brothers

f. Dr. Kamal Cheema with his wife

g. The HNCII team with Dr. Vikas Swarankar from Mahatma Gandhi University of Medical Sciences & Technology, Jaipur

FLASHBACK OF THE YEAR THAT WAS.....

Ms. Reshma Naidu



Events & Personalities

HNCII, first stepped into the world of cancer-care medicine, quietly and unobtrusively on 11th August 2023, without any big splash, fanfare or ribbon cutting ceremony.

Diving headlong into work on day one, our first surgery ironically, was on a male patient with breast cancer. His surgery and post-operative recovery was swift, smooth and successful. This was followed by a major head and neck surgery performed by our chairman, (the visionary of this hospital), Dr. Pradhan. The patient had a salivary gland tumor that required surgery. The operative procedure was broadcasted on zoom to scores of excited young surgeons watching from all over India.

Eager to learn from the experts, the “Alembic Pharma” Company, had requested Dr. Pradhan to undertake a “master class”, and live-stream the operative procedure from HNCII. Dr. Prathamesh Pai, our young and charismatic Director, lent his voice and expertise on air, to explain the surgical steps in detail. Such was our first simple start. Yet, just as one cannot hide a light under a bushel, the public and the medical world slowly perceived that a sparkling tall new building, standing ten minutes away from Dockyard station, was emerging as a unique head and neck super-specialty cancer hospital. Loyal patients tracked down Dr. Pradhan and Dr. Pai, and filtered into the corridors of the hospital. News spread by word of mouth that there was hope for the people of our country to get State-of -the- Art cancer treatment for afflicted cancer patients.



Women's cancers, including breast cancers and genital tract tumors, were treated at this brand-new facility with state-of-the-art amenities and specialist doctors.

HNCII offers a comprehensive range of treatments—surgery, chemotherapy, and radiation all under one roof. Naturally, well-wishers, donors, VIPs, friends, and clinicians flocked to see the new hospital. Their awe, curiosity, and genuine appreciation were rewarding for the HNCII faculty and staff.

Who were these scores of visitors

With gratitude, we acknowledge the warmth and good wishes showered on us by our fellow institute staff teams, colleagues and friends from across the world.

- The medical team of Hinduja Hospital blessed HNCII with a Sunday visit, and not only congratulated us, but also gifted us with beautiful artworks, that adorn some of HNCII's walls today. We can never forget their gesture of generosity, warmth and friendship.



Our Hinduja Friends

Our colleagues and friends of the Prince Aly Khan Hospital made our day by visiting us, appreciating our efforts and assuring us of their help, whenever we should need it. They have always been our true friends and will continue to be so.



PAKH Friends and Colleagues



- The complete BBG (Bombay Breast Group) of pathologists from all parts of the city, came early on August 3rd 2023, to have a scientific meeting with us. Their appreciation and delight at seeing the facility in its entirety was reward enough for all the efforts we had put in to make this a one of its kind hospital.
- The 'Parsiand' team visited and interviewed us and paid handsome compliments to our HNCII in their magazine. They taught us the meaning of good interviews, write ups and excellent photography. We thank them for making us known to the readers of their magazine.
- Members of the Lions Club of India came in to view the hospital and left with our gratitude and warm regards to their team. They have been our friends for many years and have never wavered or lost touch with us.
- Many eminent individuals and important personalities graced us by their visits.

-Mr. Ratan Tata, Mr. Chandrasekaran and their team, visited our institute much to the delight of all our staff, who were greatly impressed by Mr. Tata's simplicity. His message to us was both congratulatory and encouraging.

-A contingent of the "Sekhsaria Fellows", trained through the fellowship program sponsored by Mr. Naratom Sekhsaria, more than 25 years ago visited HNCII. Young surgeons were trained to perform specialized head and neck surgery. Dr. Ashok Shaha of US fame accompanied them.

Mr. Azim Premji, the renowned businessman and philanthropist, is a friend of Dr. Sultan Pradhan. Mr. Premji visited HNCII one morning, without any warning or intimation, and gave us a very pleasant surprise. His visit will be a memory to cherish for a long long time.

Dr. Yusuf Hamied of Cipla foundation fame. He is wise and knowledgeable, advised us to look ahead, plan, and envision what the HNCII should be like in 5 and 10 years. He cautioned us to never turn down any opportunity to help and treat any cancer patient.

Mr. Sharad Pawar, Mrs. Supriya Sule, and their family members. Their blessings and congratulations linger in our memories and warm our hearts.



Mr. & Mrs. Azim Premji with Dr. Pradhan



Mr. Yusuf Hamied with us on Republic Day



Mr. Sharad Pawar and his family with Dr. Pradhan



Dr. Pradhan Iqbal Singh Chahal,
ex-Municipal Commissioner, BMC, Vivek
Phansalkar - Commissioner of Police,
Mumbai,
Rajiv Jalota - Chairman, Mumbai Port
Trust

Dr. Kannan, Dr. Pradhan, Dr. Harit
Chaturvedi,
Director Max Oncology, Delhi &
Dr. Pai



Dr. Pradhan presenting a memento to
Dr. Ashok Shaha

Dr. Maie St. John Professor
and Chair, UCLA
Dr. Dinesh Chhetri
Vice-Chair of the UCLA Dept.
of Head and Neck Surgery
Dr. Rati Godrej



Seeing so many luminaries on our premises in a short spell of few months makes us, the staff of the institute, stand proud and in awe; we feel privileged, humbled and extremely blessed. Their words of encouragement and appreciation are the catalyst that makes us feel very special and motivates us to work harder so that we all live up to their expectations.

Events

Our mandate 'to educate' has taken off with several in-house CMEs.

- Breast Cancer Awareness; Several programs were conducted by Dr. Vani Parmar on this subject, which is really dear to her heart.
- Breast Cancer BBG. The Bombay Breast Group conducted a breast pathology meeting with all the breast pathologists of Bombay, right here, in our brand new board room of HNCII.
- CME's for General Practitioners
- CME on subjects like Cancer Awareness and detailing of the facilities for cancer detection and diagnosis.
- Our Clinical Pathology Lab conducted 10 camps providing blood tests for over 350 patients.

Dr. Pradhan and Dr. Prathamesh Pai were invited by CNBC to speak and be interviewed about their work at HNCII.

Navratri was celebrated with Garba dancing and prizes were given to the best dancers.

Independence Day, Republic Day & Diwali were celebrated enthusiastically by all the staff with sweets and good cheer.



CME at HNCII



Dr. Elavia with the BBG group



Dr. Pradhan and Dr. Pai with Zee TV representative



Breast Camp at HNCII

History of Nursing

From Antiquity to Present Day Nursing at HNCII



Ms. Sini Mathew
Chief of Nursing Services

INTRODUCTION

Nursing is the largest, the most diverse and one of the most respected of all the health care professions. Nurses, one of the most valued healthcare professionals, are in short supply world over.

But let's go back briefly in time, and trace some of the high points in the history of nursing.

WET NURSES

Before the term "nurse" became the embodiment of a person who cared for sick patients, the very first nurses in the late 16th century were "wet-nurses" who breast fed new-borns when no other nourishment was available. The nurse of today has evolved, into a smart educated caregiver, who has studied applied medicine, and has knowledge about health, and human needs. She also understands the psychology of sick patients.

BEGINNINGS OF PROFESSIONAL NURSING

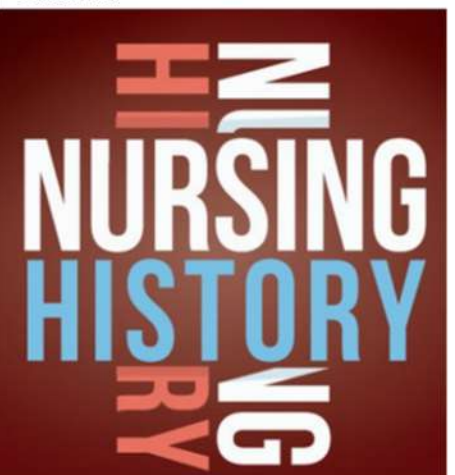
Nursing as an occupation has existed in different forms since ancient history. However, in essence, the history of professional nursing begins with Florence Nightingale. She was born in the Italian city of Florence. The daughter of wealthy British parents, Florence defied traditional conventions, and against all societal objections, chose her career as a nurse, much against the protests of her family. Nursing in those days was not a respectable career for well-bred ladies. Moreover, she spread the idea that nursing provided an ideal independent career option for women.

Florence led a group of nurses to improve conditions for injured British soldiers during the Crimean War. She transformed the hospital, provided proper care, and significantly reduced mortality rates.

Her work emphasized hygiene and sanitation in healthcare, leaving a lasting legacy of care, bravery, and kindness.

NURSING SCHOOLS

The need for nurses expanded with the world wars in the twentieth century, and many nurses were recruited but most had no specific training or special skills. The profession of nursing took a giant leap forward in 1860 with the opening of the first nursing school in London. This was the beginning of many other schools for new recruits.



SPECIALIZATION

Since then, the profession has also branched out into various super-specializations such as pediatrics, midwifery and oncology nursing, amongst others. Oncology nurses perform some of the same activities as other nurses but focus mainly on cancer care, and treatment delivery.

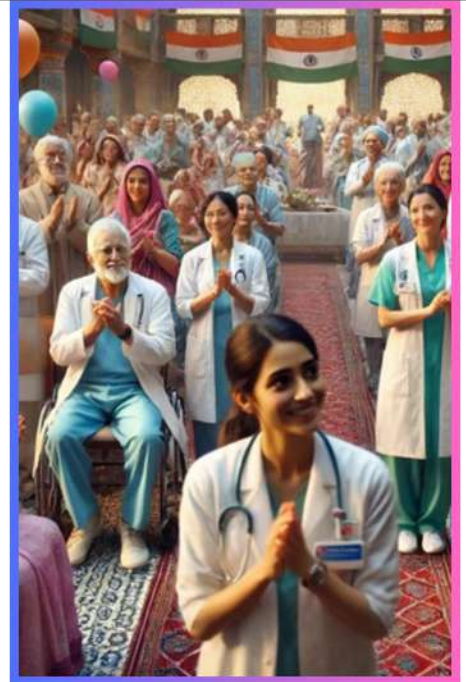
AT HNCII HOSPITAL

We specialize in head and neck cancer and women's cancers. The complexity of head and neck cancer requires specialized expertise, and nurses are trained in the latest evidence-based practices of oncology nursing.

Our nurses offer emotional support, lending a soothing presence during what could be a challenging and uncertain time for the patient. At HNCII, we adhere to rigorous quality standards, continuously evaluate and improve our processes, and prioritize patient safety above all else. Our nursing team embodies ethical integrity, professionalism, and a deep-seated dedication to delivering exceptional care to every patient entrusted to us.

The nurses in HNCII form the backbone of cancer care here, and our services are rendered to all patients equally, without any bias, racial or religious discrimination.

I am proud of my nursing team, and I can honestly state that they are amongst the finest nurses you can find in our country.



Appreciating our nurses

NURSING IS WORK THAT COMES STRAIGHT FROM THE HEART

IT IS THE FINEST OF FINE ARTS

I am extremely happy and proud to see the launch of our hospital newsletter HNCII highlighting and reflecting on the outstanding contributions of our staff. Looking forward to many more meaningful editions.



Ms. Swapnali Fonde

GOD said "I NEED SOMEONE TO CARE FOR THE SICK, THE FRAGILE, THE BROKEN, AND THE DYING".

And God created nurses.

Nurses are the reason why there are many happy faces returning home from hospitals. Nurses contribute immensely to our mission of success, by increasing and upholding the HNCII values. Nurses are not only for patient care but are also key drivers of stability within the healthcare sector.



Nurses play a pivotal role in dispensing the highest standards of health care to all section of society and their work ethic with doctors is nothing short of fabulous. The entire hospital staff looks up to our nursing team, as they knit the family of doctors, paramedics and other departments into one wholesome body of caregivers. We all stand united together to care for a patient and be there for everyone through thick and thin as a family.



Nurses - Guardians of Health & Healing



Ms. Lourdie Wilson ————— Nurse Educator

In the complex ecosystem of healthcare services, nurses stand out as the symbols of compassionate care and healing. Nurses embody empathy, resilience, unwavering dedication & commitment. They are the real heroes and heroines, who understand and navigate through the intricate web of patient needs, with tender care and proficiency, often serving as the bridge between medical professional and the suffering patients themselves. Nurses make a tangible, real-world difference to the patients they care for on a daily basis. You can see the results every day when a patient gains strength, makes progress and eventually gets discharged.

Nurses keep the entire healthcare system active and alert. Our communication skills are what make good doctor-patient, and nurse-patient relationships strong and durable.

The young girl who has a 'calling' to serve the sick, usually makes the best nurse. She is the one who will bear any hardship, endure personal suffering, and do all the menial and medical work required for the patient, at the cost of her own needs, time and sometimes even at the cost of her own health.

Patients are often more comfortable talking to the nurse, than to their doctors. One of the important reasons for this is the "time" factor. Nurses are there at the press of a bell from the patients, and the bond that develops between the two, is strong and long lasting. Who does the patient remember fondly when he is discharged? Yes, the doctor, and the NURSE.

Sometimes the patient has more faith and trust in the nurses, than in the doctor, who breezes in and out, when on rounds and in the OPD clinics. It is the nurse who often goes that extra mile for her sick patient.

An often overlooked role of nurses is educating patients, particularly those who are illiterate or from rural backgrounds, about their health and post-discharge care. This is crucial in communities with low health literacy rates, requiring healthcare professionals to provide accurate, understandable information.



Ms. Lourdie teaching her nurses

We cannot forget that the nurse is a trained professional and that is why the education system enforces graduation and literacy amongst nurses. Nurses are vigilant, they keep an eagle eye on several aspects of the patient's health, be it for blood pressure assessment, electrolyte imbalances, wound care, prevention of infection or documentation of essential data on a daily basis. Nurses enjoy a degree of autonomy, which is very necessary, as they are forced to make split minute decisions in ICUs, in OTs, wards, or even in OPD clinics. Such nurses are avidly sought after worldwide, and it is not surprising that our Indian nurses get plum jobs abroad at the drop of a hat.

NURSES CAN BEST BE DESCRIBED AS:

- ☑ Nurses are the heartbeat of healthcare institutions worldwide.
- ☑ Nursing embodies empathy, building trust between patients and caregivers.
- ☑ Nurses are staunch advocates for their patients, ensuring their voices are heard.
- ☑ Nurses excel in high-pressure settings, adeptly handling challenges and quick decision-making to safeguard patient well-being.
- ☑ Nurses are dedicated lifelong learners who continuously improve their expertise to benefit their patients.



Our nurses



Rising Antimicrobial Resistance



Dr. Prapti Gilada-Toshniwal
Infection Control Officer, HNCII

Are We Prepared For The Storm? —————



In the pre-antibiotic era, organisms with the potential to spread infection caused widespread outbreaks, epidemics, or pandemics killing millions of people globally, more so in developing countries. The introduction of antibiotics into clinical use was undoubtedly the greatest medical breakthrough of the 20th century. These miraculous drugs, often called 'life-savers' were capable of eliminating the biological organisms in our body without harming us. The next three decades witnessed the discovery of a wide variety of antimicrobial agents, after which there was a steep downfall and finally a discovery void. But these antibiotics are being used on an exponentially increasing scale ever since their discovery.

The overuse and misuse of antibiotics especially, contributes to the acceleration of antimicrobial resistance (AMR). Mutations are inevitable as these organisms spread and multiply. But in the background of widespread antibiotic usage, there are mutations that enable them to thrive even in presence of the drug, thus rendering it useless. This not only increases the mortality, but also increases hospital costs of treatment. More so, they spread to others in the hospital or community, slowly but effectively causing an increase in drug-resistant infections. The infections caused due to these resistant organisms are the sole reason for primary drug resistance to some antibiotics.

AMR claims about 700,000 lives annually globally, with projections suggesting it could cause over 10 million deaths per year by 2050 — more than cancer and road accidents combined

In India, over 70% of isolates from common bacteria show resistance to commonly used antibiotics, making many standard oral drugs ineffective against common infections like urinary tract infections.

RISE OF SUPERBUGS



Unhappily, each one of us has been guilty of contributing to this predicament in some way or the other. Almost all of us have taken antibiotics for viral infections without realizing that antibiotics do not work on viruses. Covid-19 pandemic is the best example of the abuse of antibiotics.

In India, buying pills over the counter on the advice of the pharmacist or on basis of an old prescription which provided clinical relief, is a common practice.

Wrong antibiotic choices, insufficient doses and interrupting treatment once the patient is feeling better have all been responsible for the rise of superbugs.

INAPPROPRIATE ANTIBIOTICS

Even doctors contribute to this issue by using inappropriate antibiotics without culture and sensitivity reports, prescribing broad-spectrum antibiotics, moving to higher antibiotics without enough evidence, and giving antibiotics for mild viral infections.

USED IN LIVESTOCK AND POULTRY

Antibiotics are used in livestock and poultry to prevent disease, promote growth, and treat infections. This contributes to primary resistance, leaving few options to treat patients due to increasing antimicrobial resistance. With the new antibiotic pipeline nearly dry and research unprofitable for pharmaceutical companies, we risk returning to the pre-antibiotic era, where untreatable bacterial infections were fatal. This should be an eye-opener for everyone.

FIGHT AGAINST ANTIMICROBIAL RESISTANCE



Common man:

- Follow hand hygiene.
- Get vaccinated to prevent common vaccine preventable diseases, like typhoid and influenza.
- Practice safe sex.
- **Ask if antibiotic is really needed and never insist on antibiotics.** Over 90% of fever and regular cough cold are viral and will resolve on their own.
- Ensure the dose is appropriate and you complete the entire prescribed course.
- Never share or use leftover antibiotics.
- Avoid self-medication.
- When possible, insist on culture and drug sensitivity testing.

Healthcare professionals:

- Use antibiotics judiciously.
- Practice infection control and prevention measures.
- Establish and follow a good antimicrobial stewardship program.

Policy makers:

- Establish a robust national action plan to tackle AMR.
- Establish SOPs to collect appropriate data on antibiotic-resistant infections and use of antibiotics.
- Strengthen policies, programmes, and implementation of infection prevention and control measures in government as well as private establishments.
- Regulate over the counter dispensing of antibiotics with penal provision for violation.
- Promote the appropriate use and disposal of quality medicines.
- Make scientific information available in simple to understand and in multilingual formats. Create awareness about the ill effects of overuse of Antibiotics. Introduce awareness about the evils of antibiotics.

Patient Testimonials



I was diagnosed with thyroid carcinoma last year. Understandably, I was quite apprehensive about my condition and the treatment journey ahead. As someone who works in an oncology center, I encounter varied cases daily, each with its own prognosis. This further intensified my anxiety regarding my own diagnosis and treatment plan. However, my experience at the Head and Neck Cancer Institute of India (HNCII), Mumbai, under the care of Dr. Asif Momin, Dr. Pai, and Dr. Roshan Chinoy, has been commendable, marked by professionalism and care.

Diagnostic Accuracy & Care: <>

Dr. Asif Momin, the radiologist, played a pivotal role in my journey by accurately diagnosing my condition through ultrasound and fine needle aspiration cytology (FNAC). His precise diagnosis set the stage for the subsequent treatment plan.

Clarity in Explanation: <>

Dr. Pai, the surgeon, provided me with a detailed and clear explanation of my disease, its implications, and the various treatment options available. Being operated on by Dr. Pai had a profoundly positive impact on my experience, reassuring me through the entire surgical process.

Pathology Expertise: <>

Dr. Roshan Chinoy, the pathologist deserves special mention for her promptness and accuracy in providing pathology reports. Her efficiency ensured that my treatment plan could proceed without unnecessary delays. She was exceptionally fast in delivering the histopathology report and took the time to discuss the findings with me personally. This personal touch and quick action were greatly appreciated.

Hospital Environment & Areas for Improvement

The hospital itself maintains high standards of cleanliness and hygiene, which is crucial for patients undergoing treatment. However, there are a few areas where improvements could enhance patient experience:

Accommodation Facilities: It would be beneficial if HNCII could explore options for accommodation either within the hospital premises or in close proximity. This would ease the logistical challenges faced by outstation patients and their families.

Food Services: Providing a diverse menu or a well-equipped canteen for attendants would be greatly appreciated. Good nutrition is vital during treatment, and having access to quality food on-site would be a significant convenience.

Lift Facilities: The hospital currently experiences long waiting times for lifts due to a limited number of lifts available. Increasing the number of lifts or improving efficiency in this regard would enhance the overall patient experience.

Conclusion:

In conclusion, my journey at HNCII has been marked by skilled medical care and compassionate support from the staff. While the medical expertise is commendable, addressing the aforementioned suggestions could further elevate HNCII as a leading institution in patient-centered care. As a patient who has experienced the services firsthand, I am confident that these improvements will not only benefit current patients but also contribute to HNCII's reputation as a premier healthcare provider in the field of oncology.

- Dr. Nikhil Kumar Singh



Sagar Bikram Shah <>

I was admitted at the HNCII in Jan 2024 for Oral Cancer Surgery and Post Operative Care.

I have always considered Dr. Sultan Pradhan as the ultimate Head & Neck Oncological Surgeon in India and remain deeply grateful for the excellent treatment I received.

The Medical Team at HNCII is very professional and I would like to thank Dr. Roshan for her care and assistance at each stage of the Hospitalization Process.

The Nursing Team needs to mature, while the overall ambience, cleanliness and efficiency of the hospital was above par. We are fortunate to have such an outstanding facility in our country.

To the great team at HNCII

Anonymous Breast Cancer Patient <>

I want to take a moment to express my heartfelt gratitude for the outstanding care and dedication you've shown till now in my ongoing treatment. Your professionalism and compassion create a supportive environment that has made a significant difference during my time here. Dr. Vani, her exceptional surgical expertise and compassionate approach in breast cancer care have provided me with comfort and confidence. Dr. Tasneem, her personalized care and clear communication have been instrumental in guiding me through this challenging process with understanding and empathy.

Dr. Sharmila Agarwal guided me precisely and amicably for radiation which I would be taking in the near future.

Each of you has played a crucial role in my treatment and I am truly grateful for your unwavering commitment and compassionate service.

Thank you for making a positive impact on my life and the lives of many others. Hoping till my treatment completes my great experience remains unwavering.

Narayan Jaiswar <>

श्रीमान -

आप के हॉस्पिटल के सभी डॉक्टर संग पुरा स्टाफ के लोग बहुत ही अच्छे है।

आप के हॉस्पिटल का रूल रेगुलेशन बहुत ही अच्छा रहा है। हम रुग्ण नारायण जैस्वार संतुष्ट होकर यहा से इलाज करा के जा रहे है।

Letters from our patients

